

## **Customer Training**

# Dedicated BREW2000 training



## Why train your personnel?

Among your most important assets are knowledgeable and motivated operational and service staff who understand the importance of proper equipment use and handling. For this reason, we offer a mix of practical, theoretical and do-it-yourself training courses.

By strengthening staff competence, you show that you value the people in your organization and increase your competitive advantage. Standard and customized programmes are available to help your staff achieve optimal productivity, prolong equipment service life and consequently save you time and money.

## Competence - a limited shelf life

No organization is static and, as it develops, the personnel need to develop with it. Competence has a limited shelf life – what an employee knows at the beginning of his or her employment is often not enough later on. Sometimes employees need to develop completely new skills.

Professional, structured training for operators and maintenance staff generates many positive effects. These range from increased uptime, higher output and improved plant safety to soft values such as enhanced motivation and commitment among your personnel.

## Introduction to BREW2000 training

Welcome to Alfa Laval's targeted training programme for users of our BREW2000 separation technology. Alfa Laval instructors blend their own hands-on experience in operating and maintaining the BREW2000 system with theoretical and design-related expertise to provide the optimal combination of theory and hands-on training needed to take full advantage of this state-of-the-art separator system.



#### Challenges in the brewing industry In today's fiercely competitive business environment, to maximize brewery yield it is necessary to have state-of-the-art systems, operated and maintained by well-trained, competent personnel.

# Results of the BREW2000 training Class participants leave with the know-

how required to stay current with this advanced processing technology.

Thorough product knowledge together with an insight into preventive maintenance strategies will enable your staff to keep your Alfa Laval equipment at peak performance.







### Overview of the training

We adapt the training programme and the information content to your specific needs. Taken into consideration are the level of competence in your organization and the targeted group working with the BREW2000 system.

The courses cover everything from basic high speed separation technology to operating and maintenance issues. The standardized training modules include:

- High-speed separation theory and basic design
- High-speed separators in the brewing process
- Special features BREW2000 system
- Safety and environmental aspects
- Operating and Best Practice considerations
- Drink Master concept
- · Service and maintenance
- Trouble-shooting

### Benefits of BREW2000 training for your plant

The deliverables in terms of the BREW2000 Customer Training service are, of course, more competent and motivated staff. We are confident that this will, over time, generate the following benefits:

#### Increased efficiency will save time and money

Incorrect handling causes avoidable equipment wear and unnecessary stops.

Efficiency will be increased when unnecessary downtime is prevented. When the operators and the service staff have the proper knowledge of handling the equipment the risk of damage is minimized.

#### Increased safety for staff and equipment

Proper operational, maintenance and service procedures according to Alfa Laval instructions ensure that both staff and equipment will be safe.

#### Minimize maintenance costs

Equipment lifetime is optimized by following Alfa Laval's operational and service instructions and by using genuine Alfa Laval spare parts. Time and money will also be saved during planned maintenance since staffs are familiar with the tools and the service procedures. Knowing how to handle and service the equipment is an effective method for reducing both operating and maintenance costs.

#### Capital investment support

Knowledgeable and competent operating and service staff will also be able to give qualified feedback and support when the time comes to refurbish and/or replace the BREW2000 system.

#### Contact us

For more details, please contact your nearest Alfa Laval representative who will be pleased to discuss your specific personnel training needs.



#### Important to know...

#### Location

The training can be held on the brewery site, at an Alfa Laval location, or elsewhere equally suitable. The appropriate venue for the training will be discussed and jointly agreed upon based on what is found to be most suitable from case to case.

#### When are courses held?

Depending on demand, dates for the courses can normally be set to suit you and your operation.

# How much knowledge is required to participate?

Each participant's level of experience will be evaluated prior to the training sessions to ensure that the presentations and exercises target the competence needs of your staff.

## How many persons can participate?

The number of participants will be set at such a level that, based on the experience and background of the trainees, enough time is available to address, motivate and engage everyone in the different training sessions.